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 **PATIENT INFORMATION**

You have an upcoming appointment with Sterdent Dental Practice. Due to the current Covid-19 crisis, treatment will not proceed in the same way as before. We care for your health and ours and have adapted our working method to allow treatment to take place under the most optimal conditions. Below you will find information about what to expect during your treatment.

*Please read this document carefully before coming to the practice.*

**BEFORE TREATMENT:**

* Try to come to the practice alone or if necessary with 1 supervisor and be present in the car park 5 minutes before the start of the treatment.
* After arrival at the practice, please contact us by telephone to report that you have arrived. Please remain in the car and you do not enter the building until you have received permission from a practice assistant. This is done by a color-coded card for each dentist:
* Dentist Jente Van Ongeval has the color ORANGE.
* Dentist Pierre Vanderelst has the color BLUE.
* Dentist Annelien Dillen has the color PURPLE.
* Dentist Ann Degreef has the color ROSE.
* If the color of your treating dentist is visible in the window, you may proceed to the practice.
* When entering the building, you will find a dispenser with alcohol gel, please take a dose and disinfect your hands thoroughly.
* Family members who have an appointment together can all enter the practice.
* In addition to the alcohol gel there are gloves provided in different sizes. Please take 1 pair of gloves and put them on immediately (these are provided by us, be considerate to all patients and take 1 pair only)
* Then take the elevator and don’t use the stairs. If the elevator is occupied, please wait until available again.
* Upon arrival on the 2nd floor you will be immediately taken to the correct dental cabinet, try to touch as little as possible

**THERAPY:**

* Take place in the dental chair and rinse your mouth with oxygen water for one minute.
* Treatment can start under the correct conditions.

**AFTER TREATMENT:**

* After your treatment, please take place at the desk on the side where you were treated.
* The counter assistant settles the cost by bancontact and, if necessary, makes a new appointment.
* Take the elevator down again.
* When leaving, please take off your gloves and throw them in the garbage bin that is available (do not take an extra pair of gloves home)
* When you arrive at home, it is best to change your clothes and possibly take a shower.

We thank you for following these measures correctly so we can all stay healthy during this difficult period.

Your dentist,

Sterdent